



Simplifying the Business of Healthcare

Emdeon AccuPost - HIPAA 5010 Readiness

With the healthcare industry working to adopt the new HIPAA 5010 standards by January 1, 2012, Emdeon is committed to keeping you informed of our efforts to help Emdeon AccuPost customers prepare for these regulatory changes.

When will Emdeon AccuPost be ready for 5010?

The Emdeon AccuPost application has already been configured with backward compatibility to accommodate both 4010 and 5010 ERA versions. However, it will be necessary for the Emdeon AccuPost team to install the updates necessary for migration to the 5010 ERA format. Customer update installations began June 2011.

How long will the Emdeon AccuPost 5010 update process take?

The program update will take between 15-30 minutes to complete. Once the Emdeon AccuPost team is in contact with you, they will connect to your PC to review the situation, install the new applications, and make sure all ERA's (4010 and 5010) have processed successfully. For those customers using the web version of Emdeon AccuPost, the Emdeon AccuPost team will be able complete the update process independently.

What happens if a payer submits a 5010 ERA before my Emdeon AccuPost update has been installed?

If a 5010 file is detected prior to the installation of the update, the current file conversion process will stop and alert the user that a 5010 file has been found. At this point, the user should contact an Emdeon AccuPost representative and the process of installing the 5010 program updates will begin immediately.

For those customers using the web version of Emdeon AccuPost, if a 5010 ERA file has been encountered, an email will automatically be sent to the Emdeon AccuPost staff with notification that a file change has occurred. An Emdeon AccuPost programmer will be in contact to proceed with the necessary program updates.

Where can I go for more information or if I have questions?

You can contact an Emdeon AccuPost representative at 800.819.7965, option 3. Additionally, information is available on the Emdeon HIPAA Simplified website, which may be found at www.hipaasimplified.com. HIPAA Simplified is a one-stop online resource that features technical gap analysis, simplified business level documentation, timelines for the transition and testing information.

About HIPAA 5010

On January 16, 2009, the U.S. Department of Health and Human Services (HHS) published rules that will require organizations that transmit protected health information (PHI) to use new compliance standards under the authority of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). These updated standards (Versions 5010 and D.0) are designed to replace the current standards (Versions 4010/4010A1 and 5.1) to promote greater efficiency in electronic transactions. Compliance with the new HIPAA 5010 and NCPDP D.0 standards is required by January 1, 2012.

Emdeon is a leading provider of revenue and payment cycle management and clinical information exchange solutions, connecting payers, providers and patients in the U.S. healthcare system. For more information, visit www.emdeon.com.



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