

Emdeon Assistant – HIPAA 5010 Readiness

What can I do to prepare for 5010?

Ensure that your National Provider Identifier (NPI) is enrolled with all payers to which you currently submit eligibility inquiries. The NPI will be a requirement as we update transactions from the 4010 to 5010 format. Contact your payer representatives now to ensure that your NPI is enrolled for these transactions to prevent service interruptions.

How will 5010 impact my organization and Emdeon Assistant?

Emdeon will be contacting all providers starting in September to coordinate a standard parm file (parm.mdb) update. This update will include a preliminary 5010 requirement by providing the Provider First and Last Name into all eligibility transactions. The Emdeon team will contact you to confirm the provider name you wish to default to and will coordinate a time to push the update.

The HIPAA 5010 conversion will impact all payers and submitters. Emdeon has an active plan to help payers and submitters convert successfully to the 5010 format. These enhancements limit the need to budget significant amounts of money towards an upgrade specifically due to the HIPAA 5010 format regulations.

Many payers have used the 5010 transition to reassess their processing systems and data content to ensure they meet ANSI guidelines, best practices and the needs of their provider base. Potential payer changes may include:

- Modified search logic: Many payers have revised published search criteria to require multi-criteria eligibility inquiries
- NPI enforcement: As systems are updated, payers are applying stricter enforcement of NPI requirements
- Additional response details: 5010 responses are more likely to contain co-pay, deductibles and other coverage qualifiers
- Transaction standardization: 5010 brings tighter informational standards and removal of message segments and other data fields which caused significant response variability in the 4010 format



Payers could fall into two different categories when converting to 5010

No additional product updates required: The payer made minor changes to their transactions that can be handled by Emdeon internally mapping 4010 to 5010. The initial mapping system updates will begin in September and no client changes are expected.

Additional product update required: The payer introduces changes to either the input or response which require a system update. Emdeon will be contacting providers as we are made aware of major payer's changes to coordinate product updates as needed.

How will my organization continue to receive information on 5010 for Eligibility?

Please periodically check for updates at www.hipaasimplified.com. Emdeon will continue to send out marketing material and customer service announcements through our [Emdeon ON24/7](#) portal as information is available. Please contact support today by calling 800.819.7965 if you need to be added to the mailing list.

About HIPAA 5010

On January 16, 2009, the U.S. Department of Health and Human Services (HHS) published rules that will require organizations that transmit protected health information (PHI) to use new compliance standards under the authority of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). These updated standards (Versions 5010 and D.0) are designed to replace the current standards (Versions 4010/4010A1 and 5.1) to promote greater efficiency in electronic transactions. Compliance with the new HIPAA 5010 and NCPDP D.0 standards is required by January 1, 2012.

Emdeon is a leading provider of revenue and payment cycle management and clinical information exchange solutions, connecting payers, providers and patients in the U.S. healthcare system. For more information, visit www.emdeon.com.



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