

Emdeon Payment Manager and Emdeon Denial Manager – HIPAA 5010 Readiness

With the healthcare industry working to adopt the new HIPAA 5010 standards by January 1, 2012, Emdeon is committed to keeping you informed of our efforts to help Emdeon Payment Manager and Emdeon Denial Manager customers prepare for these regulatory changes.

Where are the 5010 Implementation Guides (Technical Reports) obtained?

Under 5010, the Implementation Guides are now called Technical Reports (TR3). The TR3 documents (including X221 - Health Care Claim: Payment/Advice 835) and their addenda are available for purchase in the X12 Store located at <http://store.x12.org/> or at www.wpc-edi.com.

How can clients receive the status on each payer's readiness?

Payers that are sending ERAs in the 5010 format will be noted as such on the Emdeon payer list located at www.emdeon.com/payerlists.

What issues surfaced during 835 remittance advice testing for 5010 that I should be aware of?

A number of provider and data content issues emerged during 5010 testing. Some examples are:

Claim Adjustment Group Code: The code from Correction and Reversals (CR) was deleted from the Claim Adjustment Group Code set in version 5010.

Patient Name: The patient's name changed from 'Required' to 'Situational' in version 5010. Providers should be prepared to receive 5010 remittance advices without a patient last name for retail pharmacy claims and patient first name on all claims.

Service Identification (REF): The number of Service Identification segments changed from seven to eight in version 5010. Providers should be prepared to accept all eight segments.

These are just a few examples of issues that developed during 5010 testing. For a more robust listing of additional challenges and issues, please visit [835 ERA Issues and Challenges document](#) at Emdeon HIPAA Simplified website



Where can I go for more information or if I have questions?

Information is available on the Emdeon HIPAA Simplified website, which may be found at www.hipaasimplified.com. HIPAA Simplified is a one-stop online resource that features technical gap analysis, simplified business level documentation, timelines for the transition and testing information. In addition, you may contact your support representative or complete an [Emdeon ON24/7](#) ticket.

About HIPAA 5010

On January 16, 2009, the U.S. Department of Health and Human Services (HHS) published rules that will require organizations that transmit protected health information (PHI) to use new compliance standards under the authority of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). These updated standards (Versions 5010 and D.0) are designed to replace the current standards (Versions 4010/4010A1 and 5.1) to promote greater efficiency in electronic transactions. Compliance with the new HIPAA 5010 and NCPDP D.0 standards is required by January 1, 2012.



Emdeon is a leading provider of revenue and payment cycle management and clinical information exchange solutions, connecting payers, providers and patients in the U.S. healthcare system. For more information, visit www.emdeon.com.



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