

## Emdeon HIPAA v5010 Claim Acknowledgement Transactions Guidance

The following documents the Emdeon implementation guidance for supporting claim acknowledgement transactions received in response to an Emdeon 837 5010 file.

**NOTE: Emdeon strongly recommends that payers return acknowledgement, claim status, and ERA transaction responses.**

**837 5010 Claim File received from Emdeon:** *Payer-generated* claim acknowledgement and status transactions in response to an 837 5010 claim file sent from Emdeon:

- Emdeon shall accept a 005010 TA1 Interchange Acknowledgement in response to an 837 5010 claim file sent from Emdeon
- Emdeon shall accept either a 999 Implementation Acknowledgement or 997 Functional Acknowledgement based on payer preference
  - 005010X231 999 Implementation Acknowledgement for Healthcare Insurance
  - 005010X230 997 Functional Acknowledgment for Healthcare Insurance
- Emdeon shall accept the following claim level status responses to an 837 5010 claim file:
  - 005010X214 277 Healthcare Claim Acknowledgment (includes support of claim level STC12 free-form text)
  - 005010X213 277: Health Care Claim Request For Additional Information
  - 005010X228 277: Health Care Claim Pending Status Information
  - Emdeon shall also continue to support the following:
    - Emdeon Claim Status Overlay (CSO) Format
    - Payer Proprietary Claim Status Reporting
    - All existing X12 acknowledgement transaction versions
- Emdeon shall accept the following claim payment remittance advice
  - 005010X221 835 Claim Payment/Advice
  - Emdeon shall also continue to support the following:
    - All existing X12 Claim Payment Remittance Advice versions
    - Payer Proprietary Remittance Advice

**NOTE:** Per the WEDI Acknowledgement Requirements White Paper, the recommended four responses to an 837 5010 claim file are as follows:

- 005010 TA1 Interchange Acknowledgement
- 005010X231 999 Implementation Acknowledgement for Healthcare Insurance
- 005010X214 277 Healthcare Claim Acknowledgment
- 005010X221 835 Claim Payment/Advice