

Emdeon HIPAA v5010 Claim Acknowledgement Transactions Guidance

The following documents the Emdeon implementation guidance for supporting claim acknowledgement transactions in response to a submitted 837 5010 claim file.

NOTE: Emdeon strongly recommends that submitters accept claim acknowledgement transaction responses.

837 5010 Claim File received from Submitters: *Emdeon-generated* acknowledgement transactions in response to an 837 5010 claim file received from a submitting trading partner:

- Emdeon shall provide a 005010 TA1 Interchange Acknowledgement provided it is requested by the submitter (ISA14=1)
- Emdeon shall provide either a 999 Implementation Acknowledgement or a 997 Functional Acknowledgement based on submitter preference.
 - 005010X231 999 Implementation Acknowledgement for Healthcare Insurance
 - 005010X230 997 Functional Acknowledgment for Healthcare Insurance
 - Emdeon will offer both a human-readable or standard X12 response for both the 999 and 997
- Emdeon shall advise the sending trading partner of syntax errors only when Emdeon cannot technically accept the file because of critical syntax errors. Emdeon shall accept files/transactions whenever technically possible for downstream validation resulting in an Emdeon claim level rejection or clean claim to the payer. **Emdeon will *not* report any implementation guide rule errors in 999 reporting.**
- Emdeon shall provide claim-level clearinghouse validation reporting of the acceptance or rejection status of the claim. Reporting Options:
 - Emdeon Vision for Claim Management
 - Emdeon Reporting – Human-Readable Portrait
 - Emdeon Reporting – Human-Readable Landscape Emdeon Reporting - Machine Readable
 - 004040X167 277 Healthcare Claim Acknowledgment
 - 005010X214 277 Healthcare Claim Acknowledgment (277CA)
 - Both 277 versions will include support of claim level STC12 (free-form text). This will be utilized to support Emdeon structured Standardized Messaging

NOTE: Per the WEDI Acknowledgement Requirements White Paper, the recommended four responses to an 837 5010 claim file are as follows:

- 005010 TA1 Interchange Acknowledgement
- 005010X231 999 Implementation Acknowledgement for Healthcare Insurance
- 005010X214 277 Healthcare Claim Acknowledgment
- 005010X221 835 Claim Payment