



# Emdeon **PATIENT FRIENDLY BILLING**<sup>®</sup>

Enhance patient understanding, trust and confidence as you streamline patient communications

Reach out to the most valuable asset in the healthcare industry – your patients. **PATIENT FRIENDLY BILLING**<sup>®</sup> services enhance communication and increase the confidence and trust your patients and their families have in your organization. Emdeon patient-friendly customized healthcare statement and collection documents not only boost your accounts receivables and reduce calls and complaints, they also serve as ambassadors that let healthcare consumers know you're on their side, committed to clear, concise, correct communication about their healthcare costs and services.

## Hospital benefits:

- Improve patient relationships
- Enhance cash flow
- Reduce calls and complaints
- Available in custom paper stocks for statement volume of 7,000 or more per month

## Patient benefits:

- Educates and helps your patients better understand how they can meet their financial responsibility
- Communicates financial information that is easy-to-understand
- Clear design statement format for ease of readability

### Custom Letter

**PATIENT FRIENDLY BILLING**<sup>®</sup> letters inform your patients about their insurance status, states the summary of charges and summary of accounts. Letters can inform patients about the availability of financial or payment options. The language is easy-to-read and understand.

### Statements & Invoices

**PATIENT FRIENDLY BILLING**<sup>®</sup> statements are correct. Your patients clearly know exactly what they owe.



Letter Front



Letter Back



Statement Front



# Discover The Power Of An Emdeon Partnership

Simplicity. Security. Reliability. Support. Ease.

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At Emdeon™, we're committed to empowering healthcare professionals through innovative cash flow solutions and a connection to the most complete industry network of payers, partners, and resources. Our unique approach helps you manage the business of healthcare in every way, so you save considerable time and money while you focus on, as it should be, providing the best healthcare possible.

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Emdeon is a leading provider of business, technology and information solutions that transform both the financial and clinical aspects of healthcare delivery.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com)



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