

EMDEON CLAIM MASTER STREAMLINING CLAIMS MANAGEMENT FOR HEALTHCARE PROVIDERS



Simplifying Claims

can save valuable time and money.

Efficient Claims Management

Convenient Centralization

Streamlined Workflow

Single Vendor Solution

State-of-the-Art Technology

More Payer Connections
than Anyone in the Industry

Emdeon Business Services is the leading provider of Revenue Cycle Management Solutions and Services that help hospitals and healthcare professionals reduce administrative costs and optimize cash flow management.

One system to manage all your needs

Hospital billing departments and healthcare provider business offices can now turn to just one vendor, Emdeon Business Services, and our Internet-based billing management solution, Claim Master, for all their claims management needs. Claim Master can save time and money by providing one interface to manage claims, from start to finish, for virtually all government and commercial payers.

Claim Master is flexible and easy to use

Claim Master's innovative and easy-to-use Internet-based **Claim Dashboard** and **Claim Control Center** interfaces allow hospitals, health systems and provider practices to manage their entire billing process across all facilities. Claim Master utilizes unique tools to aid decision support, view dashboard snapshots of claims inventory, manage workflow, manage denials and prioritize resources, resulting in improved efficiency and increased revenues.

Centralize claims management

All claims for all facilities are tracked every step of the way through the heart of Claim Master, the **Claim Control Center** and its Acknowledgement Reports. The **Claim Control Center** streamlines claims management by providing one central location to easily monitor all claims 24/7 from submission to acknowledgement by payers. It's easy-to-use interface offers a wealth of available reporting and display options to help providers clearly understand the location and status of any claim or batch of claims at any given time.

Contact Us Today!

800.444.4336

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One System to Manage All Claims

At Emdeon™, we're here to help. To transform the way you run your healthcare business today, call us at [800.444.4336](tel:800.444.4336) for a complimentary review.



How does Emdeon Claim Master work?

- Claims are captured from source healthcare information systems and incorporated into the Claim Master relational database to be tracked through event-driven updates.
- The Claim Master database serves as the repository for all claims management functions including viewing, editing (in real-time), correcting and submitting claims.
- During validation, claims are separated into “clean” claims and those needing additional information. Clean claims are passed on to the Emdeon clearinghouse in a HIPAA-compliant format. From the clearinghouse, claims are submitted to the appropriate payers.
- Claims needing correction or additional information are edited, validated and then submitted. Our real-time validation ensures claims are correct when submitted.
- Use Emdeon Claim Master’s **Claim Control Center** to monitor the status of claims as they move from your Hospital Information System through Claim Master and ultimately to Payers.



Leverage powerful decision support

The easy-to-use web-based **Claim Dashboard** reports provide management with valuable insights by showing various views of information including:

- Status of all claims in the system
- Types of claim errors
- List of claims sorted by dollar amount, work queue, payer and more

This valuable information allows management to identify root causes, enhance workflow and allocate resources to maximize revenue.



Discover The Power Of An Emdeon Claims Partnership

Simplicity. Centralization. Efficiency. Convenience. Connectivity.

At Emdeon™, we're committed to empowering healthcare professionals through innovative cash flow solutions and a connection to the most complete industry network of payers, partners and resources. Our unique approach helps you manage the business of healthcare in every way, so you save considerable time and money while you focus on, as it should be, providing the best healthcare possible.



Extend Claim Master with powerful Add-On features

Powerful Add-On features make Claim Master a truly complete one-stop billing management solution for organizing information from government and commercial payers. Add-On features include:

- Eligibility and benefits verification
- Electronic Remittance Advice (ERA)
- Denial management
- Claim status inquiry
- Automated secondary claim processing
- Automated payment posting

Integrating these multiple functions, one after another, eliminates re-keying data saving time and reducing errors.

Features

- Simple, easy Internet-based tracking of all claims
- Powerful decision support and reporting capabilities
- Easy claim error correction
- Time-saving add-on features including automated secondary billing, integrated claim status and eligibility verification transactions
- Numerous installation alternatives
- Customizable user-level security and views
- Automatic updates for payer edits and industry standard codes
- Helpful, free product support

Benefits

- Single vendor claims solution
- Simple, easy centralized management of all claims
- Streamlined revenue cycle management
- Fast data entry with fewer errors
- Reduced outstanding accounts receivable days
- Always current with latest updates (Internet-based/ASP)
- Improved claim acceptance rates
- Most payer connections in the industry

Emdeon™ is a leading provider of business, technology and information solutions that transform both the financial and clinical aspects of healthcare delivery.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com