



emdeon™
business services

Fast and Accurate 24/7
Patient Information

Utilization of Existing
Network Investment

Streamlined Workflow

Smart Search™ Technology

More Payer Connections
than Anyone in the Industry

Emdeon Direct™

Verify patient information from any networked PC

Emdeon Direct™ delivers powerful capability to verify patient information directly from any workstation within your established network. Workstation inquiries can be conducted quickly and easily for virtually all payers, including Medicare, Medicaid and most commercial health plans. Emdeon Direct provides you the ability to perform:

- Insurance eligibility inquiries
- Referrals
- Authorizations/precertifications
- Address verifications
- Credit reports
- Claim status inquiries

An ideal solution for large, networked providers

Emdeon Direct is ideally suited for hospitals, multi-physician practices, community/public health facilities, medical groups, billing services, behavioral health networks and other large provider groups with existing client networks. It efficiently connects various job functions such as registration and scheduling across your network.

Smart Search™ finds information quickly and easily

Powerful Smart Search™ technology systematically exhausts all available search criteria, often eliminating the need for repeated searches. For instance, if a patient is not identified in a payer's database using a member number because the number is invalid or unavailable, the system will automatically continue the search using any additional data available that is accepted by that payer (such as name and date of birth), in an attempt to find a match. Requests may be made for individual patients, as needed, or in batched groups for increased efficiency. Search results can be viewed, shared, printed or saved for later use on a local shared network server.



Network-Based Patient Information Verification

At Emdeon™, we're here to help. To transform the way you run your healthcare business today, call us at [800.444.4336](tel:800.444.4336) for a complimentary review.





Features

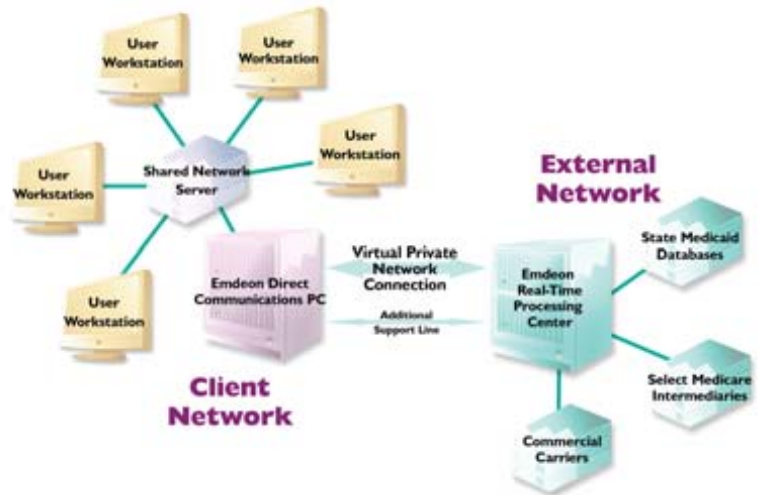
- Verification of eligibility, addresses and credit reports
- Referrals, authorizations/precertifications and claim status inquiries
- Access for an unlimited number of workstations
- 24/7 access for individual or batch processing
- Efficient Smart Search™ technology
- Excellent technical support with on-site installation and training

Take advantage of your network investment

All access and inquiries are routed through a dedicated Emdeon Direct Communications PC accessible through your local network. This Communications PC connects to our Emdeon Real-Time Processing Center via a highly secure, Virtual Private Network. The Processing Center, in turn, gives you access to patient information from the largest group of government and commercial payers in the industry.

Benefits

- Easy to use
- Quick, simple and accurate patient information verification
- Utilization of existing network technology and investments
- Time and money saving Smart Search™ technology
- Fewer errors and improved patient information
- The most payer connections in the industry



Emdeon™ is a leading provider of business, technology and information solutions that transform both the financial and clinical aspects of healthcare delivery.

To learn more about our company, our services, and our commitment to improving healthcare, visit our website at www.emdeon.com

