



220 Burnham Street • South Windsor, CT 06074
 Vox 888-255-7293 • Fax 860-289-0055

Participation in Dental Electronic Remittance Advice (ERA) is limited to those provider’s whose practice management software vendor is participating in ERA with Emdeon or to those provider’s who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at www.emdeondental.com

COVENTRY HEALTH CARE NATIONAL NETWORK (FIRST HEALTH) /
 MAIL HANDLERS BENEFIT PLAN
 DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION

PAYER ID NUMBER	87043 / 62413
ELECTRONIC REGISTRATIONS Agreements Required	Participation in Dental Electronic Remittance Advice (ERA) is limited to those provider’s whose practice management software vendor is participating in ERA with Emdeon or to those provider’s who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at www.emdeondental.com
SPECIAL NOTES	This is a dual enrollment – providers <i>MUST</i> enroll with both Coventry Health Care National Network (First Health) and Mail Handlers Benefit Plan simultaneously. Providers must have a minimum of one successful claim processed on paper before enrolling for ERA.
ENROLLMENT CONFIRMATION	ERA enrollments take approximately 1-3 business days for completion. Once complete, Emdeon Dental will notify the provider or their software vendor to expect to begin receiving ERAs from Coventry Health Care National Network (First Health) and Mail Handlers Benefit Plan.
CHANGING ELECTRONIC BILLING AGENTS	If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above.
DISCONTINUING ERA	Discontinuing ERA is a 2 step process. 1. Deactivation a. Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly. b. Providers receiving their ERAs via an Emdeon DPS account need only ignore



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	<p>the ERA option when logging into the DPS.</p> <p>2. Payer Un-enrollment</p> <p>a. Each payer has their own unique process to discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer.</p> <p>If a provider wishes to discontinuing receiving ERAs from Coventry Health Care National Network (First Health) / Mail Handlers Benefit Plan he needs to fax a letter of request to 801-954-4836</p>
CONTACT PHONE NUMBERS	<p>Emdeon Business Services Provider Enrollment 888-255-7293</p>