



220 Burnham Street • South Windsor, CT 06074
 Vox 888-255-7293 • Fax 860-289-0055

DENTI-CAL / MEDICAID OF CALIFORNIA
 DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION

PAYER ID NUMBER	94146
ELECTRONIC REGISTRATIONS Agreements Required	<p>Participation in Dental Electronic Remittance Advice (ERA) is limited to those provider's whose practice management software vendor is participating in ERA with Emdeon or to those provider's who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at www.emdeondental.com</p>
SPECIAL NOTES	<p>The enrollment process for Denti-Cal is completed between the payer and the provider without any intervention or assistance from Emdeon. Providers currently enrolled for electronic claim submission are automatically enrolled for ERA transactions and need do nothing more. Providers who are not currently enrolled for electronic claim submission should call 916-853-7373 to complete the enrollment process.</p>
CHANGING ELECTRONIC BILLING AGENTS	<p>If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above.</p>



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<p>DISCONTINUING ERA</p>	<p>Discontinuing ERA is a 2 step process.</p> <ol style="list-style-type: none"> 1. Deactivation <ol style="list-style-type: none"> a. Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly. b. Providers receiving their ERAs via an Emdeon DPS account need only ignore the ERA option when logging into the DPS. 2. Payer Un-enrollment <ol style="list-style-type: none"> a. Each payer has their own unique process to discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer. <p>If a provider wishes to discontinue receiving ERAs from Denti-Cal / Medicaid of California he needs call 916-853-7373 and make his request.</p>				
<p>CONTACT PHONE NUMBERS</p>	<table> <tr> <td>Denti-Cal EDI Support</td> <td>916-853-7373</td> </tr> <tr> <td>Emdeon Business Services Provider Enrollment</td> <td>888-255-7293</td> </tr> </table>	Denti-Cal EDI Support	916-853-7373	Emdeon Business Services Provider Enrollment	888-255-7293
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