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**HEALTHPLEX  
 DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION**

<p>PAYER ID NUMBER</p>	<p style="text-align: center;">11271</p>				
<p>ELECTRONIC REGISTRATIONS</p> <p>Agreements Required</p>	<p>Participation in Dental Electronic Remittance Advice (ERA) is limited to those providers whose practice management software vendor is participating in ERA with Emdeon or to those providers who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at <a href="http://www.emdeodental.com">www.emdeodental.com</a></p>				
<p>ENROLLMENT CONFIRMATION</p>	<p>ERA enrollments take approximately 1-3 business days for completion. Once complete, Emdeon Dental will notify the provider or their software vendor to expect to begin receiving ERAs from Healthplex.</p>				
<p>CHANGING ELECTRONIC BILLING AGENTS</p>	<p>If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above.</p>				
<p>DISCONTINUING ERA</p>	<p>Discontinuing ERA is a 2 step process.</p> <ol style="list-style-type: none"> <li>1. Deactivation       <ol style="list-style-type: none"> <li>a. Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly.</li> <li>b. Providers receiving their ERAs via an Emdeon DPS account need only ignore the ERA option when logging into the DPS.</li> </ol> </li> <li>2. Payer Un-enrollment       <ol style="list-style-type: none"> <li>a. Each payer has their own unique process to discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer.</li> </ol> </li> </ol> <p>No un-enrollment is necessary as the provider will always continue to receive paper remittance advice statements.</p>				
<p>CONTACT PHONE NUMBERS</p>	<table style="width: 100%; border: none;"> <tr> <td style="border: none;">Emdeon Business Services Provider Enrollment</td> <td style="border: none; text-align: right;">888-255-7293</td> </tr> <tr> <td style="border: none;">HealthPlex Provider Hotline</td> <td style="border: none; text-align: right;">888-468-2183</td> </tr> </table>	Emdeon Business Services Provider Enrollment	888-255-7293	HealthPlex Provider Hotline	888-468-2183
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