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DELTA DENTAL OF INDIANA, MICHIGAN, OHIO AND RENAISSANCE LIFE & HEALTH
 DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION

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| PAYER ID NUMBER | CDIN1, CDMI0, CDOH1, RLHA1 |
| ELECTRONIC REGISTRATIONS Agreements Required | Participation in Dental Electronic Remittance Advice (ERA) is limited to those provider's whose practice management software vendor is participating in ERA with Emdeon or to those provider's who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at www.emdeondental.com |
| ENROLLMENT CONFIRMATION | ERA enrollments are completed on a daily basis automatically by Emdeon. All providers who participate with ERAs through Emdeon will have ERAs activated for Delta Dental of Indiana, Michigan, Ohio and Renaissance Life & Health with their first claim submission, to any of the payers listed above, after activating their ERA account. |
| CHANGING ELECTRONIC BILLING AGENTS | If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above. |
| DISCONTINUING ERA | <p>Discontinuing ERA is a 2 step process.</p> <ol style="list-style-type: none"> 1. Deactivation <ol style="list-style-type: none"> a. Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly. b. Providers receiving their ERAs via an Emdeon DPS account need only ignore the ERA option when logging into the DPS. 2. Payer Un-enrollment <ol style="list-style-type: none"> a. Each payer has their own unique process to discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer. <p>If a provider wishes to discontinue receiving ERAs from Delta Dental of Indiana he needs to email his request to dentalsupport@emdeon.com</p> |
| CONTACT PHONE NUMBERS | Emdeon Business Services Provider Enrollment 888-255-7293 |