



220 Burnham Street • South Windsor, CT 06074  
 Vox 888-255-7293 • Fax 860-289-0055

MISSOURI MEDICAID  
 DENTAL ELECTRONIC REMITTANCE ADVICE (ERA) ENROLLMENT REGISTRATION

PAYER ID NUMBER	CKMO1				
ELECTRONIC REGISTRATIONS Agreements Required	<p>Participation in Dental Electronic Remittance Advice (ERA) is limited to those provider's whose practice management software vendor is participating in ERA with Emdeon or to those provider's who have a Dental Provider Services (DPS) account. Please contact your software vendor to verify participation or register for a DPS account at <a href="http://www.emdeondental.com">www.emdeondental.com</a></p>				
ENROLLMENT CONFIRMATION	<p>ERA enrollments take approximately 7-10 business days for completion. Once complete, Emdeon Dental will notify the provider or their software vendor to expect to begin receiving ERAs from Missouri Medicaid.</p>				
CHANGING ELECTRONIC BILLING AGENTS	<p>If the Provider currently receives ERAs through another Billing Agent other than Emdeon Business Services each Provider must re-enroll following the procedures listed above.</p>				
DISCONTINUING ERA	<p>Discontinuing ERA is a 2 step process.</p> <ol style="list-style-type: none"> <li>1. Deactivation       <ol style="list-style-type: none"> <li>a. Providers receiving ERAs via their Practice Management Software need to request deactivation from their software Vendors. Please call your PMS directly.</li> <li>b. Providers receiving their ERAs via an Emdeon DPS account need only ignore the ERA option when logging into the DPS.</li> </ol> </li> <li>2. Payer Un-enrollment       <ol style="list-style-type: none"> <li>a. Each payer has their own unique process to discontinue ERAs and return to paper Remittance Advice. Please follow the below steps for this payer.</li> </ol> </li> </ol> <p>If a provider wishes to discontinue receiving ERAs from Missouri Medicaid he needs to call the Infocrossing Healthcare Services Help Desk at 573-635-3559.</p>				
CONTACT PHONE NUMBERS	<table style="width: 100%; border: none;"> <tr> <td style="width: 70%;">Infocrossing Healthcare Services Help Desk</td> <td style="text-align: right;">573-635-3559</td> </tr> <tr> <td>Emdeon Business Services Provider Enrollment</td> <td style="text-align: right;">888-255-7293</td> </tr> </table>	Infocrossing Healthcare Services Help Desk	573-635-3559	Emdeon Business Services Provider Enrollment	888-255-7293
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