



*Simplifying the Business of Healthcare*

## **Emdeon Vision<sup>SM</sup> for Claim Management**

Track claims through the web with ease

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Confirm claim status  
and receipt by payer

Identify and correct  
rejected claims

Eliminate claim report  
monitoring

Emdeon Vision for Claim Management is a powerful, web-based application designed to give healthcare providers the same simplified end-to-end views into the claim cycle used by payer organizations.

### **Easily identify and correct rejected claims**

Claim summaries allow you to quickly scan all claims at a glance and hone in on specific rejected claims that need attention. If needed, search for individual claims in a variety of ways, including patient name, payer subscriber number or date of service. Once rejected claims are identified, Vision for Claim Management helps you quickly rework these claims to improve cash flow.

### **Eliminate the need to print reports to track claims**

Information received and generated for each claim throughout the submission process is compiled and presented in an easy-to-use application for tracking. Versatile search methods and claim reports displayed in consistent formats eliminate the labor-intensive work of monitoring paper claims.

### **Features and Benefits**

- Tracking of all claims submitted through the Emdeon Clearinghouse
- Claim status report shows date payer accepted claims and proves timely filing compliance
- Elimination of labor-intensive claim report monitoring
- Provides the same claim views available to payer organizations
- Convenient access from virtually any web-enabled computer
- Identification and correction of trends in rejection activity for higher first-pass success rates



**Simplified Visibility into  
Submitted Claims**

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **866.369.8805** for a complimentary review.



**emdeon** Welcome Admin User | Home | Logout | Help

**Claim Request for Review**  
 Admin Number: 0012345

Payer ID: 000000  
 Payer Name: Health Insurance Company

The following claim was sent to you electronically. We are requesting a review of the claim. Emdeon Business Services has provided the following details regarding the submission of this claim:

Account ID: 0000000000      Injured ID: 0000000000  
 Emdeon Claim ID: 00000000000000      Patient Name: John G. Patient  
 Patient ID: 00000000000000      Status: Accepted at Emdeon  
 Claim Received by Emdeon: 00/00/0000      Status: Accepted at Payer  
 Acknowledged at Payer: 00/00/0000

Claim Information provided by Emdeon/Payer:  
 Emdeon Subscription ID

The following documents are attached to assist in your review:  
 Original Claim     Corrected Claim     ER     Other

Please process this claim for payment. If you have any questions regarding this claim please contact us at \_\_\_\_\_

Thank you.

EMDEON REPRESENTATIVE \_\_\_\_\_

### Easily identify, correct and resubmit

“Claim Request for Review” capability helps provider offices prove timely filing as well as correct and resubmit rejected claims. After locating and identifying a rejected claim, users simply forward the Claim Request for Review sheet and any applicable attachments back to the payer for review.

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**Claim Summary**

Patient Name	Account ID	Emdeon Claim ID	Claim Amount	Claim ID	Payer Name	Claim ID	File ID	Waived
<b>Emdeon Rejected</b>								
Note: All ER and ERG Claims are listed								
John G. Patient	0000000000	00000000000000	\$10.00	00000000000000	Health Insurance Company B	00000000000000	00000000000000	<input type="checkbox"/>
<b>Payer Rejected</b>								
Note: All ER and ERG Claims are listed								
John G. Patient	0000000000	00000000000000	\$10.00	00000000000000	Health Insurance Company B	00000000000000	00000000000000	<input type="checkbox"/>
<b>Accepted</b>								
Note: All ER and ERG Claims are listed								
John G. Patient	0000000000	00000000000000	\$10.00	00000000000000	Health Insurance Company B	00000000000000	00000000000000	<input checked="" type="checkbox"/>

### Claim activity reports are a click away

Convenient claim summaries help users monitor all submitted claims at a glance. Easy-to-read screens group claims by status and provide rejection reasons, making claim correction and resubmission simple.

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1. Please select:

- Patient Search
- Summary Search
- Work Queue
- Reschedule Check Last Login

2. Enter Date Range:  
 Note: If no dates are entered, dates will default to last seven days  
 Received Date: From Date:  To Date:

3. Check one of the following:

- ALL
- ACCEPTED
- REJECTED
- PENDING
- ERG

Note: Check marked as un-received once if Rejected has been chosen

Normal     Un-Marked

Click Tabular for table. Reset to other patient ID

### Flexible search capability

Versatile search methods including patient data, claim status, or even claim date help locate specific claims, or all submitted claims for a particular patient, family or date of service, if needed.

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com).



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