



Simplifying the Business of Healthcare

Enhance public relations with informative and eye-catching companion inserts in patients statements.

Emdeon Patient Communications

Innovate, improve and expand communication with your patients

Extend the versatility of your billing database and encourage patient participation and response with customized communication pieces offered through Emdeon Patient Communications. You'll improve and enhance current patient relationships economically and efficiently with our in-house design and print-and-mail service.

Keep your patients educated and up-to-date

Emdeon Patient Communications offers you complete database or select billing statement mailings, in-office handouts and other cost-effective communications that give you the professional edge. One of our key offerings, Custom Statement Explanation Inserts, visually guides patients through their statement to make sure they understand each element of their first bill or a new format. You can also create special mailings from your client database or your third-party source.



Key benefits - 8-1/2" x 11"



Statement Explanation insert 8-1/2" x 11" Printed 2-sided



Name change 3-2/3" x 8-1/2"

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





Communications tailored to your strengths

Emdeon Patient Communications offers companion print and mail services to enhance your public relations. From concept and design to print and delivery, we offer a wide range of choices customized to meet your needs.

Features

- Patient surveys or newsletters
- Announcements of any kind (moving, adding new doctor, new location, etc.)
- Notification of a change in policy
- Notification of a change in affiliation with an outside company (insurance company, collection agency, etc.)
- Highlight a new service or procedure now available to your patients
- Electronic recall postcards or recall letters

Benefits

- Keep patients informed
- Add flexibility to your customer database
- Save on additional postage cost
- Build your image in the community
- Economical stock insert programs are available
- In-house design and print and mail service

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com/pbps.

