



*Simplifying the Business of Healthcare*

## **Emdeon XchangeRx Pharmacy Claims Switching**

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Maximize your  
reimbursements and  
efficiency with real-time  
claim switching and a great  
return on investment.

### **A fast, reliable claims processing partnership**

With more than 20 years of electronic transaction experience, Emdeon understands how to make the pharmacy business easier for you. Emdeon XchangeRx gives you a real-time switching network that connects you to payers across the country. XchangeRx is a scalable solution customized to fit the way you work. Our flexible telecommunications infrastructure safely handles billions of real-time transactions for pharmacies nationwide.

### **Multiple data center advantage**

The power of XchangeRx lies in the reliability of our multiple data centers and their ability to deliver fast and reliable results. Each center has ample capacity, but combined they can provide the reliability and speed you need to become more efficient and more profitable. Emdeon's investment and commitment to staying on the forefront of infrastructure means you'll also get the productivity and reliability you need tomorrow, not just today.

### **State-of-the-art call center**

The Emdeon Pharmacy Support Center has been providing quality support for all switching-related inquiries for over 15 years. Real-time transaction monitoring tools enable our representatives to provide you with the prompt, accurate answers both regarding claims in flight and for historical claims. Our highly trained personnel offer continuity and knowledge few can match. We will be there every step of the way to assist in all the critical choices to adapt XchangeRx to meet any technology or business need.

### **Easy-to-access plan information**

Emdeon offers its pharmacy customers easy access to plan information through our secure Pharmacy Plan website. Authorized pharmacies may view and download payer sheets, as well as search and view information by plan name, PCN, plan ID or processor BIN.



## Efficient Claims Switching

To explore an Emdeon partnership for all your pharmacy EDI needs, call us at **888.545.6127**, **Option 2** for a complimentary review.





### Profitable claim editing solutions

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Pharmacies that submit transactions through XchangeRx can readily take advantage of Emdeon's real-time pre/post claim editing and reporting service, Emdeon SentryRx. This service works in conjunction with the Emdeon switch to help pharmacies reduce claim submission errors and maximize profitability. Pharmacies using XchangeRx can also simplify their receivables through our pharmacy claims receivables management system, Emdeon AssistRx.

## Features

- Real-time, online 24/7 pharmacy claims switching
- Comprehensive connectivity options including: MPLS, virtual private network and Internet
- Parallel and scalable data centers
- Extensive payer connectivity
- Pre/post claim editing available
- Experienced pharmacy support and account management personnel

## Benefits

- Quick, accurate and reliable claims switching
- Streamline pharmacy workflow and reimbursement
- Flexible implementation to meet your business and technology needs
- Friendly, fast and knowledgeable support
- Expert guidance from implementation through production

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Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com).



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