



Simplifying the Business of Healthcare

Emdeon SentryRx Claim Editing Solutions

Pre/post claim editing to
help your pharmacy
optimize reimbursement,
mitigate audit risk and
improve operational
efficiency.

“SentryRx enables us to identify all the key areas where we used to miss revenue and cost-savings opportunities.”

– Pharmacy Director and SentryRx Chain User

Emdeon SentryRx is a real-time pre/post claim editing and reporting service that works in conjunction with the Emdeon switch. With it, pharmacies can reduce claim submission errors and maximize profitability while SentryRx works behind the scenes. In addition, SentryRx examines key claim elements and trends to help pharmacies mitigate audit risks.

Numerous edits applied instantly

Before and after adjudication, SentryRx examines claims to notify you of opportunities for improved reimbursement through in-store soft messaging, hard rejects and web-based reporting designed to fit the way you work. Edits and actions required may be customized to the store and PBM level.

Edits evolve based on customer feedback

Emdeon continually enhances SentryRx by expanding our list of available edits based on internal development and customer feedback. All edits are included with your initial set-up, so you won't see secondary charges as new edits become available.

Example edits include:

- Submitted Ingredient Cost (SIC)
- Obsolete NDC Edit
- Dispense as Written (DAW)
- Reimbursement Comparison Edit (RCE)
- Retroactive AWP Report
- Prescriber
- Product Messaging
- Paid at Usual and Customary (U&C)



Real-Time Pre/Post Claim Editing

To explore an Emdeon partnership for all your pharmacy EDI needs, call us at [888.545.6127](tel:888.545.6127), [Option 2](#) for a complimentary review.





Key reporting and support

Powered by Oracle®, the Emdeon SentryRx data repository provides you with a rich information resource via a secure Internet site. It includes a standard report library, and for customers who require more in-depth analysis, a reporting tool that allows ad hoc report design.

Emdeon SentryRx is also supported by our specially trained Call Center staff to quickly serve pharmacies. We tap our nearly 20 years of pharmacy experience and valuable, real-time information to help you resolve issues quickly and provide a transparent complement to your staff.

Features

- Real-time pre/post claim editing and reporting
- Broad range of customer-defined edits
- Easy-to-understand messages
- Secure, web-based data repository with standard and ad hoc reporting
- Engineering, planning, implementation and maintenance performed by Emdeon
- Rapid implementation, customization and edit updates
- Ongoing enhancements based on customer feedback
- Seamless extension of the Emdeon XchangeRx network

Benefits

- Increased legitimate reimbursement
- Increased pharmacy operating efficiency
- Quick handling of complex reimbursement issues
- Ability to create, print and distribute reports easily from any remote location
- Access to knowledgeable Emdeon support personnel
- Easy implementation with no required changes to pharmacy system software
- Rapid adaptation to meet new business needs and address profitability issues

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com.

