

EMDEON PAYMENT MANAGER
EMDEON DENIAL MANAGER
A BETTER WAY TO MANAGE REMITTANCES, DENIALS AND UNDERPAYMENTS



Simplifying the Business of Healthcare



Emdeon Payment Manager

eliminates remittance confusion.

The organizational strength of Payment Manager and the automated tools of Denial Manager simplify remittance tasks and help analyze claim denials and underpayments.



Line	Code	Amount	Denial Code	Denial Reason	Payor	Payee	Service Date	Invoice Date	Invoice Due Date
1	000000	1000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
2	000000	2000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
3	000000	3000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
4	000000	4000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
5	000000	5000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
6	000000	6000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
7	000000	7000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
8	000000	8000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
9	000000	9000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010
10	000000	10000.00			ABC COMPANY	DEF COMPANY	01/01/2010	01/01/2010	01/15/2010

Making remittances clear and understandable is the first step toward making it truly useful. Emdeon Payment Manager is a powerful solution that automatically interprets Electronic Remittance Advice (ERA) from government or commercial carriers. It automates the translation of the payer's 835 codes into human-readable formats, eliminates paper Explanation of Benefits (EOBs) and quickly provides expected payments enabling secondary billing and expediting follow-up for denied claims.

Provide your staff with the best ERA solutions

Emdeon Payment Manager draws upon four simple functions (Search, View, Print and Retrieve) to give you the ability to quickly locate and utilize the appropriate remittance advice. You can save time in secondary billing by automatically coordinating primary carrier payments and receivables from other sources. Emdeon Payment Manager can also arrange complex remittance data into easy-to-use reports such as Crossover Reports, Denied Reports, Fiscal Year Reports, Aged-Claim Reports and Charge Master Reviews.

Get the most out of Payment Manager

Emdeon Payment Manager is an effective stand-alone tool which allows you to automatically interpret the complex web of payment labels, deadlines and remittance amounts. It becomes even more powerful when combined with the analytical, managerial and organizational tools of Emdeon Denial Manager. These combined solutions can effectively accelerate the payment process now, and reduce denials in the future.

Contact Us Today!
877.EMDEON.6
(877.363.3666)
instsales@emdeon.com



Automated and Organized Electronic Remittance Advice

At Emdeon, we're here to help. To transform the way you run your healthcare business today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





One System to Manage All Denials and Underpayments

Efficient Denial Management

Convenient Centralization

Streamlined Workflow

Single Vendor Solution

State-of-the-Art Technology

More Payer Connections
Than Anyone in the Industry

Emdeon Denial Manager

helps piece together the denial puzzle.

In the world of claim denials, an ounce of prevention goes a very long way. But where do you begin? We believe the first step is to understand. Emdeon Denial Manager was designed with this purpose in mind. This powerful, Internet-based application helps you efficiently analyze archives of remittance advice, and then crosswalk denials from virtually all payers into a single denial system you can understand.

Understanding is the key to prevention

Once Denial Manager is implemented, evaluation of the centralized remittance database helps reveal the trends which cause denials and underpayments. Understanding the causes of claim denials can increase long-term efficiency and drastically reduce lost revenue in the future.

Flexible, intuitive management tools

Emdeon Denial Manager assists staff in arranging, prioritizing and monitoring denials and underpayments, and allows the accurate reporting and viewing of the **net denied** amounts. With the information produced by Emdeon Denial Manager, providers streamline the denial management process by determining root causes, patterns and process breakdowns responsible for denials and establish corrective steps to prevent future revenue loss or delay.

One of Emdeon Denial Manager's greatest strengths is its ability to easily create user-defined work-queues. Denials can be sorted by a wide variety of characteristics tailored to your staff's expertise, which helps them work more effectively.

Reminders and alerts help keep track of deadlines and follow-up dates related to a remit, or can be used to signal the arrival of a remit that meets certain user-defined criteria.



Discover the Power of an Emdeon Partnership

Understanding. Organization. Connectivity. Efficiency. Convenience.

At Emdeon, we're committed to empowering healthcare professionals through innovative cash flow solutions and a connection to the most complete industry network of payers, partners and resources. Our unique approach helps you manage the business of healthcare in every way, so you save considerable time and money while you focus on, as it should be, providing the best healthcare possible.



One robust suite to streamline remittances, denials, resubmission and payment posting

While Emdeon Payment Manager and Emdeon Denial Manager are a highly effective stand-alone combination, they are most powerful when coupled with Emdeon Claim Master, our premier claim management solution, and Emdeon AccuPost, our payment posting solution. This provides the ability to correct and resubmit claims from one suite of services. When these powerful solutions are connected, you can quickly interpret remittances, organize by status, manage denials, resubmit the corrected primary or secondary claim and post payments from a robust suite of solutions designed to work seamlessly together.

Features and Benefits of Payment Manager

- Single, automated ERA analysis solution for virtually all payers
- Powerful reporting capabilities
- Less paperwork, faster reimbursement
- Faster secondary billing
- Fewer errors and improved patient information
- Easier claim corrections when paired with Emdeon Claim Master

Features and Benefits of Denial Manager

- Contains all of the features and benefits of Payment Manager
- Analysis tools that reveal opportunities for denial prevention
- Easy monitoring of deadlines and underpayments
- Simple solutions to easily manage denial remittance inventory
- Automatic routing of tailored work queues to appropriate staff
- Powerful reporting and improved staff productivity
- Interfaces with Emdeon Claim Master for fast, easy claim corrections

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com.



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