



Simplifying the Business of Healthcare

Emdeon VisionSM for Claim Management

Improve customer service and reduce expenses

Claim tracking and analysis features help resolve inquiries, improve customer service and understand rejection rates.

Emdeon Vision for Claim Management is a web-based application that gives you powerful visibility into your client's electronic claim filing process. Vision for Claim Management allows you to easily perform claim searches, quickly verify a claim's status and securely control customer access.

Resolve claim inquiries

Complete end-to-end views into the claim cycle, from provider submission all the way through adjudication, empower your customer service staff with the same claim views available to payer organizations. Powerful search capabilities help you quickly locate a claim and track it through its life cycle with your own user-defined search criteria. Your staff has the option of performing broad searches with single criteria or more targeted searches with a combination of criteria, including:

- Submitting provider organization
- Combination of provider and insured information
- Insured ID
- Insured Name
- Date of Service
- Date of Submission
- And more



At Emdeon, we're here to help. To transform the way you run your healthcare business today, call us at **877.EMDEON.6 (877.363.3666)** for a complimentary review.





Deliver responsive support

More than just a tracking tool, Emdeon Vision for Claim Management offers the ability to quickly locate and summarize almost any piece of information from the life of a claim and use it to create valuable decision support for your customers. Understanding and applying this data can reduce the length and frequency of phone-based inquiries from your provider customers to save you time and money while delivering world-class support.

Search Criteria	Processing Status	Denial Status	Final Status	Claim Amount
01/01/2012	75,200	5,800	1,000	\$11,400,000.00
02/01/2012	10,000	1,000	500	\$1,500,000.00
03/01/2012	10,000	1,000	500	\$1,500,000.00
04/01/2012	10,000	1,000	500	\$1,500,000.00
05/01/2012	10,000	1,000	500	\$1,500,000.00
06/01/2012	10,000	1,000	500	\$1,500,000.00
07/01/2012	10,000	1,000	500	\$1,500,000.00
08/01/2012	10,000	1,000	500	\$1,500,000.00
09/01/2012	10,000	1,000	500	\$1,500,000.00
10/01/2012	10,000	1,000	500	\$1,500,000.00
11/01/2012	10,000	1,000	500	\$1,500,000.00
12/01/2012	10,000	1,000	500	\$1,500,000.00
Totals	875,200	64,800	11,000	\$112,400,000.00

Features:

- Visibility into all claims, accepted or rejected
- Optional customer branding
- Multiple search options with user-defined criteria
- Fifteen months of claim history
- Numerous file output options, including PDF and Microsoft Excel®

Benefits:

- Helps resolve provider inquiries quickly and completely
- Keeps you prepared with 15 months of available information from the date the claim is received by Emdeon
- Creates fast, easy, end-to-end claim tracking
- Accesses claim status information on all claims, regardless of acceptance or rejection by Emdeon or the payer organization
- Utilizes trending and summary information of claim volumes based on submitting provider, rejection rates and more
- Integrates into almost any customer service application

“Emdeon Vision for Claim Management has assisted our department tremendously and I would definitely recommend this tool to others. Vision for Claim Management saves us time when completing various functions, including troubleshooting claim errors, verifying claim status and timely filing. Our customers will absolutely love its capabilities. Way to go Emdeon!”

– Wanda Williamson, DavLong Business Solutions

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com/partners.

