



Simplifying the Business of Healthcare

Emdeon Hosted Real-Time

Hosted eligibility and benefit detail for real-time inquiry and response

Lowers costs by automating provider interactions

Reduces provider inquiry call volumes to payer call centers

Provides enhanced eligibility and benefits response

Delivers HIPAA compliant transactions

Designed to overcome the limitations of payers' existing systems, Emdeon Hosted Real-Time offers the functionality for real-time, healthcare transaction exchange in HIPAA compliant formats and enables sophisticated eligibility and benefits inquiry and response capability. The Hosted Real-Time solution functions as a data-hosting resource on behalf of payer organizations, eliminating payers' need for expensive upgrades in systems and technology.

Automate providers' eligibility and benefit inquiries

While the healthcare industry grows toward consumerism, Emdeon recognizes the need for richer eligibility and benefit information exchange between payers and providers. Emdeon Hosted Real-Time helps reduce provider telephone inquiries to payer call centers by providing substantial member eligibility and benefit detail in an automated inquiry and response transaction. Emdeon Hosted Real-Time offers:

Real-time eligibility and claim information:

- Patient eligibility status
- Primary Care Physician name
- Claim status

Real-time benefit information:

- Co-pay amount
- Deductible amount/unmet amount
- Coinsurance level
- Out of pocket
- Coverage limitations and exclusions
- Benefit coverages



At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





Features:

- Data hosting for real-time inquiry and response transactions
- Capability to provide rich patient eligibility and benefit information
- Delivers HIPAA compliant responses to provider inquiries
- Short implementation cycle and ongoing customer support

Reliable, proven solutions and support

By hosting payers' member eligibility and benefit detail, Emdeon Hosted Real-Time allows automated eligibility and benefit verification between payers and our network of more than 300,000 providers.

Exceptional customer service combined with superior claim management solutions make Emdeon the partner payers can trust to provide world-class transaction solutions. Our highly trained customer service team offers prompt implementation and ongoing support for Hosted Real-Time and our entire suite of claim management products.

Benefits:

- Lowers costs by automating provider interactions including eligibility, benefits and claim status
- Achieves HIPAA compliance by transacting with the provider community using X12 standards
- Creates measurable savings from lower transaction costs and reductions in call center volumes
- Improves provider satisfaction by offering self-service inquiry and response capability

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com.



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