



Simplifying the Business of Healthcare

Emdeon Patient Pay Online

Improve patient satisfaction and reduce customer service calls

Convenient online billing and payment solutions that fit the way your patients live and improve the service you provide.

The popularity of online bill payment continues to grow in almost every industry, and providers must adapt to offer patients the secure and convenient billing options they expect. Emdeon Patient Pay Online is the secure and convenient way to deliver online billing and account management to your patients. Your patients will enjoy online billing documents that are current, accurate and accessible, 24 hours a day, 7 days a week. This comprehensive and secure option can help yield faster collection of patient-owed amounts, improve cash flow and reduce billing costs, all with less effort and paperwork.

Simplify billing with the power of the web

With Emdeon Patient Pay Online patients can view, store and pay bills using a web browser. Through email updates that link patients to your website, they gain direct access to their account information and the ability to manage preferences, submit changes to billing data and email customer service staff with billing inquiries or insurance and address changes. By bringing billing and payment convenience to your patients online, we can help you experience fewer support calls, increased billing accuracy, reduced A/R days and lower collection costs.



Provider website



Online account log in

Pay bill without enrolling



Billing information

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





Features

- Secure Web center
- Presentment of bills and statements online
- Online bill payment
- User designated payment method
- Direct patient management of account information

Save time with more convenient billing methods

Our customers report a significant reduction in patient calls with Emdeon Patient Pay Online. At the same time, their A/R reflects improvement due to faster patient payments which they attribute to increased numbers of patients using Emdeon Patient Pay Online.

Benefits

- Can assist in accelerating and increasing patient collections
- Can help reduce customer support calls
- Gives patients more convenient payment choices
- Can help lower collection costs

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com/pbps.

