



Simplifying the Business of Healthcare

Emdeon Document Archive

Streamline your patient response time and save space

The electronic storage and retrieval of patient documents for nearly instant viewing enhances communication and improves customer service.

When working to resolve patients' financial inquiries, being able to quickly locate and view the exact document is crucial to providing good service. Emdeon Document Archive lets staff easily view statements and documents online 24/7 to streamline your patient response time. You'll resolve patient issues quickly with Emdeon Document Archive's fast access to high quality, full-color screen statements and documents. Instantly retrieve patient statements from your online browser.

Combine long-term storage and real-time recall

Emdeon Document Archive features online document access service with full name, account number and date range search capabilities for patient documents. After you forward your billing files, we'll print and mail your statements, and with Emdeon Document Archive, maintain your documents for two months or longer for your convenience. For longer term storage needs, you can choose to have PDFs of your documents sent directly to you for retrieval and storage on internal systems.

Multi-color custom statement in PDF view



Searchable results



Selected documents

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





Features

- Online statement and document viewing
- Documents sent directly to you for retrieval and long-term storage on internal systems
- Statements and documents available on-demand for quick printing, mailing or emailing
- Simpler past due accounts sorting for follow-up
- Instant response to patient queries

Put your valuable data to work

Emdeon Document Archive users improve the patient experience by providing, fast, accurate and informed responses to billing questions. The ability to quickly locate and view electronic versions of the same billing documents your patients have in their hands, enhances communication and saves your staff valuable time.

Benefits

- Provides more efficient patient communication
- Enhances customer service
- Facilitates faster payments
- Reduces record storage maximizing floor space

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com/pbps.

