



Simplifying the Business of Healthcare

Lowers costs by automating provider interaction

Reduces provider inquiries to payer call centers

Improves provider satisfaction

Creates positive brand association for sponsor payer

Emdeon Provider WebConnectSM

Personalized, secure web portal

Emdeon understands that rising healthcare costs require that payers reduce expenses and operate more efficiently than ever – while maintaining exceptional levels of accuracy and customer service.

Emdeon Provider WebConnect is a unique solution that offers increased electronic claim rates and real-time transactions, improved efficiency and reduced expenses through a personalized, payer-branded portal.

Increased electronic transaction rates

Emdeon Provider WebConnect offers increased electronic transaction volumes because it allows any provider to access a sponsor payer's portal through the web with no requirements for provider office management systems or intermediary vendor relationships. Because there are no provider costs for specialized software or per-transaction fees when interfacing with a portal sponsor payer, even providers who previously only interfaced manually may utilize Provider WebConnect for automated payer interaction. Submitting providers may login to the secure payer-branded portal for electronic claim submission, real-time eligibility and benefit verification, referrals, pre-certifications, authorizations and claim status inquiries.



“The solution is absolutely wonderful. It makes our work easy and saves us time!”

– Joanne Keenan, Medical Secretary, MetroWest Physicians Services

“This is a very good tool that improves our workflow. Information is accessible and right at our fingertips.”

– Judy Jenkins, Billing Representative, Physicians at 200 Lincoln Street

At Emdeon, we're here to help. To transform your healthcare business operations today, call us at **877.EMDEON.6** (877.363.3666) for a complimentary review.





Designed for individual needs

Since Provider WebConnect is developed and maintained by Emdeon, there are no costly applications or system resources to purchase or maintain. Fast payer implementation and real-time enrollment for submitting providers can result in immediate increases in electronic transaction rates. As with all Emdeon solutions, Provider WebConnect offers intelligent and flexible programming. A wide range of standard configuration options or available individual customization enables Provider WebConnect to integrate with even the most unique payer system. Developed and managed by Emdeon, Provider WebConnect can eliminate payers' costs and resource requirements related to building and maintaining an internally developed portal.

Improving provider relationships and driving future transaction growth

After providers login to a payer-branded Provider WebConnect portal to perform self-service eligibility and benefit verification, messaging them with important communications or directing them to other tools and resources on the payer site is a simple task. The added efficiency, support and technology create a win-win solution for payers and providers.

Features:

- Secure, personalized web portal for payers' providers
- Enables electronic claim submission and automated, real-time patient eligibility and benefit verification, referrals, pre-certs, authorizations and claim inquiries from providers
- Fast implementation
- Real-time provider enrollment offers immediate electronic capability
- Flexible programming meets payers' individual system needs

Benefits:

- Improves electronic claim rates
- Reduces call center volumes and associated expenses
- Eliminates requirement for capital investments in IT and staffing related to internal portal development and maintenance
- Drives providers directly to payers' websites
- Improves provider satisfaction
- Increases automation, efficiency and accuracy

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com.



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