

Emdeon Online Billing Solutions

Improve patient satisfaction, reduce customer service calls

The Emdeon Online Billing Solutions family of services provides comprehensive and secure online billing and payment management. These solutions will yield faster collection of patient-owed amounts, improved cash flow, and reduced billing costs, all with less effort and paperwork. Patient billing will always be current, accurate and accessible, 24 hours a day, 7 days a week.

With Emdeon Online Billing Solutions, patients can view, store and pay bills using a web browser. They gain direct access to their account information, allowing them to manage account preferences, submit changes to billing data and email customer service staff with billing inquiries or insurance and address changes. By bringing billing and payment convenience to their customers online, providers are reducing support calls, increasing billing data accuracy, reducing A/R days and lowering collection costs.

Our customers report a significant reduction in patient calls with Emdeon Online Billing Solutions. At the same time, their A/R reflects improvement due to faster patient payments which they attribute to increased numbers of patients using Emdeon Online Billing Solutions.

Features

- Secure Web center
- Presentment of bills and statements online
- Online bill payment
- User designated payment method
- Direct patient management of account information

Benefits

- Gives patients more convenient payment choices
- Accelerates and increases patient collections
- Reduces customer support calls
- Ensures HIPAA compliance



DATE	POSTED	POST	DESCRIPTION OF SERVICE	CHARGE	ADJUST	ADJUSTED	BALANCE
02/14/05	KR00	RC02	800 PEDIATRY LEVEL 2	75.00	0.00	75.00	75.00
02/14/05	KR00	RC02	800 PEDIATRY LEVEL 2	75.00	0.00	75.00	150.00
02/14/05	KR00	K100	OFFICE VISIT/NEW PAT	50.00	0.00	50.00	200.00
TOTAL				200.00	0.00	200.00	200.00



Discover The Power Of An Emdeon Partnership

Simplicity. Security. Reliability. Support. Ease.

At Emdeon™, we're committed to empowering healthcare professionals through innovative cash flow solutions and a connection to the most complete industry network of payers, partners, and resources. Our unique approach helps you manage the business of healthcare in every way, so you save considerable time and money while you focus on, as it should be, providing the best healthcare possible.

Emdeon is a leading provider of business, technology and information solutions that transform both the financial and clinical aspects of healthcare delivery.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com



Strategic Locations:

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