



*Simplifying the Business of Healthcare*

Emdeon Patient Lockbox  
accelerates patient payments  
by eliminating manual  
processing and dramatically  
improving efficiencies

## Emdeon Patient Lockbox

Automates and accelerates patient payments

While the constant flow of patient payments received in the mail is critical to your healthcare business, the overwhelming volume is expensive to manage and can lead to costly payment posting and billing errors. Emdeon Patient Lockbox automates the process of depositing, posting and managing patient payments to help you get paid faster and cut costs while virtually eliminating most errors.

Emdeon Patient Lockbox enables providers to more efficiently process patient payments and related communications received through the mail including change of address and insurance updates. With Patient Lockbox, your staff no longer wastes time sorting and opening mail, posting patient payments, creating deposit tickets or even making trips to the bank. Instead, our solution efficiently processes mailed payments in strategically located facilities where they are sorted, processed and rapidly deposited into your existing banking accounts. In addition, Patient Lockbox provides automated exception handling that significantly reduces exceptions and web-based decision tools that enable your staff to accurately and efficiently post any remaining exceptions. All payments are automatically posted to your facility's patient billing system dramatically improving efficiencies.





## Features

- Patient payment processing tailored specifically for the healthcare industry
- Bank agnostic payment processing with the ability to utilize existing accounts
- Customized, automated posting of files for any system
- Automated exception handling and return item processing
- Robust reconciliation and reporting capabilities including web-based decision tools
- Transparent, easy-to-understand pricing model
- Image archive capability eliminating physical storage needs

## Benefits

- Improves cash flow and speeds funds availability with faster processing of payments
- Reduces administrative costs
- Increases operational efficiencies by eliminating management of complex paper payment processes
- Improves quality by reducing posting errors

### Simplify billing and payment processes

Emdeon Patient Lockbox can be used in conjunction with Emdeon's complete, integrated patient billing and payment solution, Emdeon Patient Connect. This enables a provider to have one single system to bill, track, and receive all paper and electronic patient payments and communications within one efficient system.

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.emdeon.com](http://www.emdeon.com).



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