

A photograph of two men in business suits. The man on the right, wearing glasses and a patterned tie, is pointing at a laptop screen. The man on the left is looking at the screen. The background is a blurred office setting with other people and chairs.

EMDEON PAYMENT MANAGER EMDEON DENIAL MANAGER

*A Better Way to Manage Remittances,
Denials and Underpayments*



Simplifying the Business of Healthcare

AUTOMATED AND ORGANIZED ELECTRONIC REMITTANCE ADVICE

Emdeon Payment Manager eliminates remittance confusion

Making remittances clear and understandable is the first step toward making it truly useful. Emdeon Payment Manager is a powerful solution that automatically interprets Electronic Remittance Advice (ERA) from government or commercial carriers. It automates the translation of the payer's 835 codes into human-readable formats, eliminates paper Explanation of Benefits (EOBs) and quickly provides expected payments enabling secondary billing and expediting follow-up for denied claims.

Provide your staff with the best ERA solutions

Emdeon Payment Manager draws upon four simple functions (Search, View, Print and Retrieve) to give you the ability to quickly locate and utilize the appropriate remittance advice. You can save time in secondary billing by automatically coordinating primary carrier payments and receivables from other sources. Emdeon Payment Manager can also arrange complex remittance data into easy-to-use reports such as Crossover Reports, Denied Reports, Fiscal Year Reports, Aged-Claim Reports and Charge Master Reviews.

Get the most out of Payment Manager

Emdeon Payment Manager is an effective stand-alone tool which allows you to automatically interpret the complex web of payment labels, deadlines and remittance amounts. It becomes even more powerful when combined with the analytical, managerial and organizational tools of Emdeon Denial Manager. These combined solutions can effectively accelerate the payment process now, and reduce denials in the future.

"With Payment Manager, we have all of our EOBs in the solution. Because of this, I no longer need employees manually scanning those same EOBs. One of the major benefits we have seen from Payment Manager is a reduction of two FTEs."

– Noemi Rodriguez, MBA, CPC
Director of Business Operations
Clark & Daughtrey Medical Group

Contact Us Today!
877.EMDEON.6
(877.363.3666)
instsales@emdeon.com

DATE	AMOUNT	STATUS	REMARKS
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00
2012-08-21	1000.00	PAID	1000.00

The organizational strength of Payment Manager and the automated tools of Denial Manager simplify remittance tasks and help analyze claim denials and underpayments



ONE SYSTEM TO MANAGE ALL DENIALS AND UNDERPAYMENTS

Efficient Denial Management

Convenient Centralization

Streamlined Workflow

Single Vendor Solution

More Payer Connections
Than Anyone in the Industry

Emdeon Denial Manager

helps piece together the denial puzzle

In the world of claim denials, an ounce of prevention goes a very long way. But where do you begin? We believe the first step is to understand. Emdeon Denial Manager was designed with this purpose in mind. This powerful, Internet-based application helps you efficiently analyze archives of remittance advice, and then crosswalk denials from virtually all payers into a single denial system you can understand.

Understanding is the key to prevention

Emdeon Denial Manager provides powerful trend analysis tools which ultimately reveal the cause of denials and underpayments. This insight enables valuable decision support leading to denial prevention.

Flexible, intuitive management tools

Emdeon Denial Manager drives efficiency into the follow-up process with configurable work queues enabling staff to easily organize, prioritize and monitor denials and underpayments, and allows the accurate reporting and viewing of the net denied amounts. With the information produced by Emdeon Denial Manager, providers streamline the denial management process by determining root causes, patterns and process breakdowns responsible for denials and establish corrective steps to prevent future revenue loss or delay.

One of Emdeon Denial Manager's greatest strengths is its ability to easily create user-defined work-queues. Denials can be sorted by a wide variety of characteristics tailored to your staff's expertise, which helps them work more effectively.

Reminders and alerts help keep track of deadlines and follow-up dates related to a remit, or can be used to signal the arrival of a remit that meets certain user-defined criteria.

"Emdeon Denial Manager is a powerful tool that provides insight into the behavior of our payer denials to identify trends of payments against CPT codes and payment variances outside contracted obligations. In 2009, we were able to leverage Denial Manager to recover underpayments that easily exceeded the cost of implementing the solution."

– Tom Cawley
Manager, Patient Accounts
Children's Hospital



Discover the Power of an Emdeon Partnership

Understanding. Organization. Connectivity. Efficiency. Convenience.

At Emdeon, we're committed to empowering healthcare professionals through innovative cash flow solutions and a connection to the most complete industry network of payers, partners and resources. Our unique approach helps you manage the business of healthcare in every way, so you save considerable time and money while you focus on, as it should be, providing the best healthcare possible.

One robust suite to streamline remittances, denials, resubmission and payment posting

While Emdeon Payment Manager and Emdeon Denial Manager are a highly effective stand-alone combination, they are most powerful when coupled with Emdeon Claim Master®, our premier claim management solution, and Emdeon AccuPost, our payment posting solution. This provides the ability to correct and resubmit claims from one suite of services. When these powerful solutions are connected, you can quickly interpret remittances, organize by status, manage denials, resubmit the corrected primary or secondary claim and post payments from a robust suite of solutions designed to work seamlessly together.

Emdeon is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at www.emdeon.com.

Features and Benefits of Payment Manager

- Single, automated ERA analysis solution for virtually all payers
- Powerful reporting capabilities
- Less paperwork, faster reimbursement
- Faster secondary billing
- Fewer errors and improved patient information
- Easier claim corrections when paired with Emdeon Claim Master

Features and Benefits of Denial Manager

- Contains all of the features and benefits of Payment Manager
- Analysis tools that reveal opportunities for denial prevention
- Easy monitoring of deadlines and underpayments
- Simple solutions to easily manage denial remittance inventory
- Automatic routing of tailored work queues to appropriate staff
- Powerful reporting and improved staff productivity
- Interfaces with Emdeon Claim Master for fast, easy claim corrections



3055 Lebanon Pike, Suite 1000
Nashville, TN 37214 USA
877.EMDEON.6 (877.363.3666)
instsales@emdeon.com