


Standardized Payer Messages

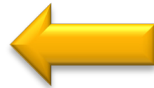
Service To	03/03/2011	Payer Name	CIGNA	NPI XWalk	Check Claim
Payer Claim ID				Timely Filing Letter	Display Letter

Claim Status History

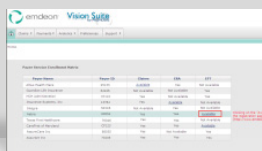
Emdeon Received	03/09/2011	Payer Acknowledge Date		Claim Status	Claim Status
Emdeon Accept Date		Payer Accept Date		Eligibility Verification	Check 
Emdeon Reject Date	03/09/2011	Payer Reject Date			

Message Detail

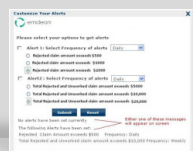
Standard Code	Message	Error Data	Error Code	Source
1106	Claim Referring Provider NPI: Invalid; Must be 10 numeric characters and must contain a valid NPI Check Digit	379570500	EC231	Emdeon



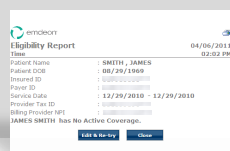
We've standardized payer claim status response messages to be specific, actionable and more user-friendly.



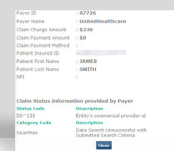
Service Enrollment Matrix



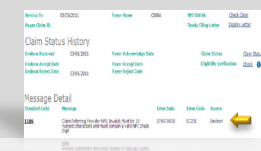
Customizable Alerts



Eligibility Check



Claim Status Check



Standardized Payer Messages

Standardized Payer Messages (continued)

Service To 03/03/2011 Payer Name CIGNA NPI XWalk Check Claim

Payer Claim ID

emdeon Vision Suite for PROVIDERS

Welcome Cindy Gillespie | Home | Logout

Claim Status History

Emdeon Received 03/09/2011

Emdeon Accept Date 03/09/2011

Emdeon Reject Date 03/09/2011

Message Detail

Standard Code **1106** Message

Referring Digit

Home > Claim Summary > Claim Detail > Additional Claim Status Attributes PR_1008

Additional Claim Status Attributes

Error Code: 1424

Standard Error Message

Diagnosis Code: Invalid; Must be a valid ICD-9-CM Diagnosis Code

Legacy Error Message

ACK/RETURNED - Diagnosis code.

RESOLUTION:

Claim was submitted with an invalid Diagnosis Code. Provider must submit using a valid ICD-9-CM Diagnosis Code.

Error Category Description	Error Class Description
Coding	Data Integrity

Claim Status Category Code	Claim Status Code	Claim Status Entity code
A7	255	

X12 Version	Loop	Segment	Data Element	Qualifier
4010	2300	HI	HI01-2	BF

Clicking on the Standard code link brings up another screen with more detail about the error message.

Service Enrollment Matrix

Customizable Alerts

Eligibility Check

Claim Status Check

Standardized Payer Messages