

Emdeon offers solutions for the electronic submission of Workers' Compensation and Automobile Medical bills and attachments. This document has been developed to provide information about how Workers' Compensation and Auto Medical bills can be filed electronically and how Emdeon can help healthcare providers and payers comply with applicable state mandates. Emdeon can send Workers' Compensation and Auto Medical eBills to payers who have regional or national coverage.

GENERAL QUESTIONS

In what areas can Workers' Compensation and Automobile Medical eBills be submitted?

Some states have already adopted legislation that requires providers and payers to have capability to electronically transmit and accept Workers' Compensation and Auto Medical bills. Texas and Minnesota require the electronic submission of Workers' Compensation and Auto Medical bills and other states are considering similar legislation. Emdeon has implemented both state-specific and national Workers' Compensation and Auto Medical payers.

Which payers does Emdeon process and distribute Workers' Compensation and Automobile Medical eBills and attachments to?

Emdeon currently processes and distributes Workers' Compensation and Auto Medical eBills and attachments for multiple payers. To see a complete list of these payers, visit www.emdeon.com/payerlists and select Workers' Compensation or Automobile Medical from the payer type drop down menu.

Can Workers' Compensation and Automobile Medical eBills be sent with the 837 group health batch files that are currently sent via Emdeon?

If Emdeon has a contract with the Workers' Compensation and Auto Medical payer, Emdeon can receive your Workers' Compensation and Auto Medical 837 eBills along with your 837 group health batch claims and forward them to the appropriate Workers' Compensation and Auto Medical payer. Workers' Compensation and Auto Medical 837 eBills do not need to be submitted separately.

Are there any requirements for filing Workers' Compensation and Automobile Medical eBills that differ from group health claims?

Please contact an Emdeon sales representative for the Emdeon's Workers' Compensation and Auto Medical Companion Guide. We recommend that you also refer to the state companion guides for detailed instructions on how to submit eBills for TX and MN.

What are some of the most common rejections for Workers Compensation and Automobile Medical eBills?

Pending attachment status for more than 15 days: If an attachment is required for Workers' Compensation and Auto Medical bills, Emdeon requires that it be submitted within 15 days of the original bill submission. If the required attachment(s) is not uploaded or faxed within that timeframe, the bill will be rejected. If this occurs, please resubmit the original bill required attachments.

Date of injury: Either an Accident Date or Onset Date is required for Workers' Compensation and Auto Medical bills. If you receive this rejection, please edit the bill and include the date of injury.

Non TX/MN bills going to TX/MN payer IDs: Some of the payers that are connected electronically via Emdeon only accept bills in certain states. Please refer to the payer list / additional information section, to see which states the payer accepts bills for.

Missing state license number: For both Texas and Minnesota, the provider's state license number is required for all Workers' Compensation and Auto Medical bills. If you upload claims through Emdeon Office please make sure your software is configured to output this value or you will receive rejection messages. Please consult the state for requirements on where to send the value. If you create claims online through either Emdeon Office or Emdeon EZBill, please make sure to add state license number into the provider setup for the submitting provider.

How do I get started?

Access to Emdeon Office Suite, Emdeon Office EZBill, Emdeon Vision for Claim Management or Emdeon Claim Master is needed in order to submit Workers' Compensation and Auto Medical eBills and upload the associated attachments.

If you are a small physician practice, you can submit Workers' Compensation and Auto Medical eBills and attachments via Emdeon Office. Emdeon Office EZBill is a limited version of Emdeon Office where providers can submit Workers' Compensation and Auto Medical eBills at no charge.

If you currently submit claims to Emdeon via a software vendor or a channel partner, contact them for access to Emdeon Vision for Claim Management.

If you are a hospital or health system, you can submit eBills and associated attachments via Emdeon Claim Master.

Contact an Emdeon sales representative at 866.369.8805 for assistance with initial setup or visit www.emdeon.com for additional information on the services listed above.

ADDITIONAL RESOURCES

Specific state requirements can be found on the following websites:

Texas

<http://www.tdi.state.tx.us/wc/indexwc.html>

<http://www.tdi.state.tx.us/wc/ebill/index.html>

Minnesota

<http://www.doli.state.mn.us/workcomp.asp>

<http://www.dli.mn.gov/WC/Edi.asp>

For information on additional states please refer to the following website:

<http://www.workerscompensation.com/>.